

# **Privacy Policy**

Last Updated: [3/31/2025]

Pillow Enterprises ("Company," "we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and share your personal information when you use our website and services.

#### 1. Information We Collect

We may collect the following types of personal information:

- **Personal Identifiable Information (PII):** Name, email address, phone number, and other contact details provided when signing up for our services.
- **Usage Data:** Information about how you interact with our website, such as IP address, browser type, and pages visited.
- **SMS Consent & Communication Data:** If you opt-in to receive SMS notifications, we collect your phone number and communication preferences.

#### 2. How We Use Your Information

We use the collected information for:

- Providing and improving our services.
- Sending notifications, reminders, and account-related updates.
- Responding to customer inquiries and support requests.
- Ensuring compliance with legal and regulatory requirements.

#### 3. How We Share Your Information

We do **not** share, sell, or rent your personal data to third parties for marketing purposes. However, we may share information:

- With **service providers** who help us operate our platform (e.g., Ring Central).
- When required by **law enforcement** or government authorities.

### 4. SMS Consent & Compliance

- By opting in, you agree to receive SMS messages from Pillow Enterprises regarding service updates, notifications, and reminders.
- Your SMS consent is not shared with third parties or affiliates for marketing purposes.



• You can **opt-out** at any time by texting **STOP** to unsubscribe.

## 5. Data Security & Retention

We implement security measures to protect your personal information. We retain your data for as long as necessary to provide our services or as required by law.

## 6. Your Rights & Contact Information

You have the right to request access to your data, make corrections, or delete your information. If you have any questions about this Privacy Policy, contact us at:

Email: info@pillowenterprise.com

Phone:+1 312-463-4674